

Panasonic

900MHz Digital Cordless Phone

Model No. **KX-TC1713B**

Pulse or tone dialing capability

Operating Instructions



Caller ID Compatible

PLEASE READ BEFORE USE AND SAVE.

Charge the battery for about 15 hours before initial use.

Panasonic World Wide Web address: <http://www.panasonic.com>
For customers in the USA or Puerto Rico

Preparation

Basic Operation

Advanced Operation

Useful Information

Before Initial Use

Please read **IMPORTANT SAFETY INSTRUCTIONS** on page 64 before use.
Read and understand all instructions.

Thank you for purchasing your new Panasonic cordless telephone.

Caller ID, Call Waiting and Voice Mail Service, where available, are telephone company services. After subscribing to Caller ID, this phone will display the caller's name and phone number. Call Waiting Caller ID, which displays a second caller's name and phone number while the user is on another call, requires a subscription to both Caller ID and Call Waiting. After subscribing to Voice Mail Service, this phone's message-waiting indicator will flash when there are messages in the mail box.

Attach your purchase receipt here.

For your future reference

Serial No _____

(found on the bottom of the unit)

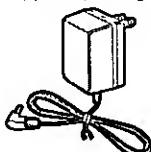
Date of purchase _____

Name and address of dealer _____

Accessories (included)

For extra orders, call 1-800-332-5368

AC Adaptor (p. 11)
Order No KX-TCA1-G



one

Telephone Line Cord (p. 11)



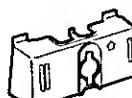
one

Belt Clip (p. 16)
Order No PQKE10130Z1



one

Wall Mounting Adaptor (p. 56)
Order No PQKL10035Z1

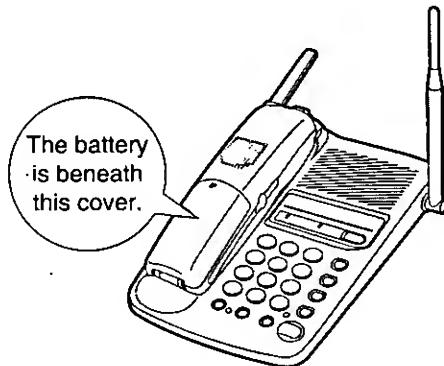


one

For Best Performance

Battery Charge

A rechargeable Ni-Cd battery powers the handset. Charge the battery for about **15 hours** before initial use (p. 12).

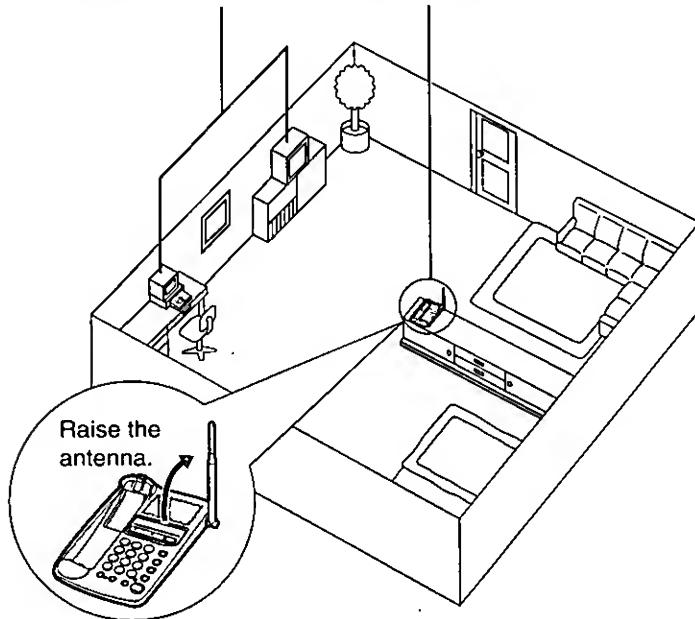


Base Unit Location/Noise

Calls are transmitted between the base unit and the handset using wireless radio waves. **For maximum distance and noise-free operation**, the recommended base unit location is:

Away from electrical appliances such as a TV or personal computer.

In a HIGH and CENTRAL location with no obstructions such as walls.



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Advanced Operation

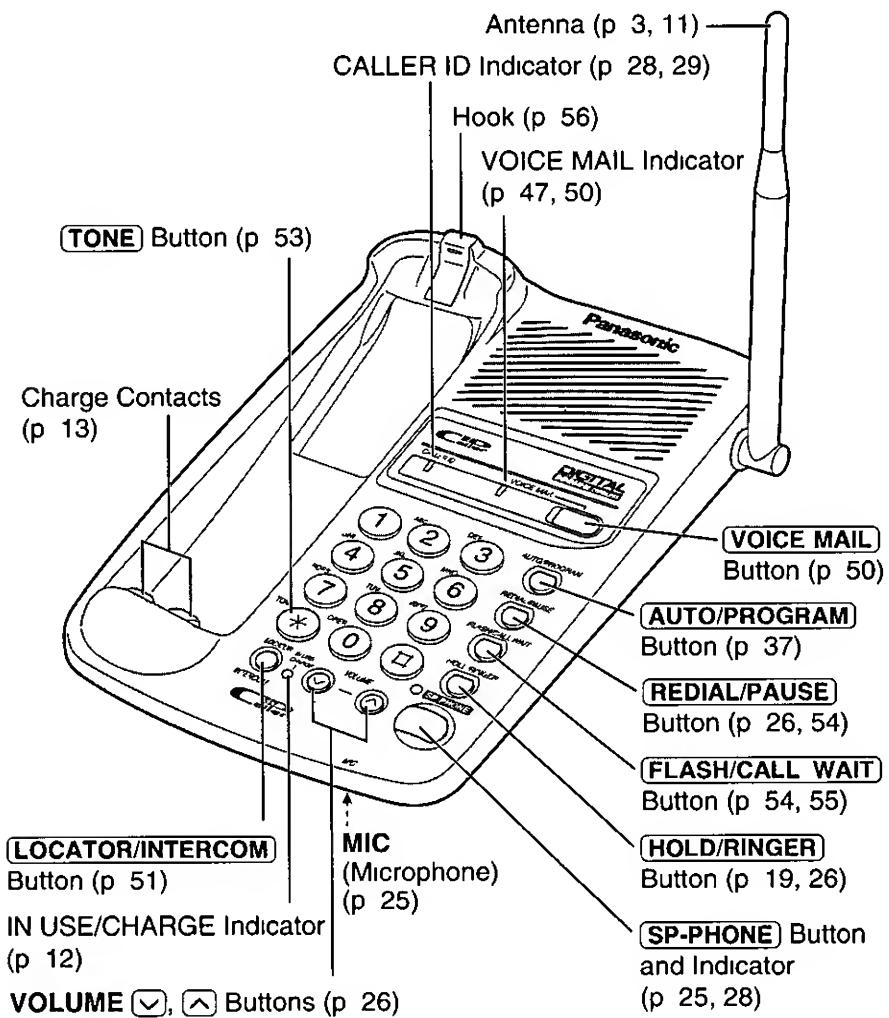
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Useful Information

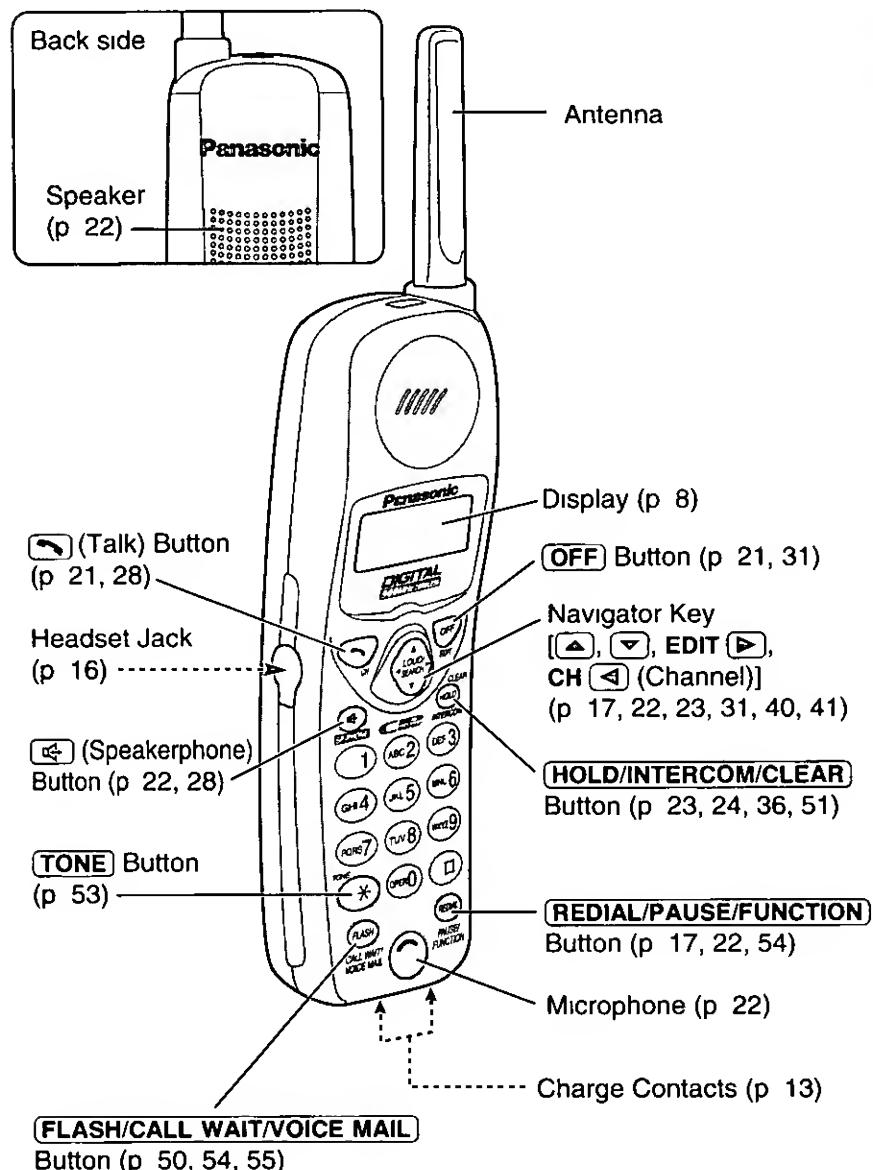
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Location of Controls

Base unit



Handset



Display

The handset shows you instructions and information on the display. These display prompts are shown below.

No items stored

The Caller List is empty or there are no stored items in the directory.

Recharge



The battery needs to be charged. Place the handset on the base unit to charge the battery (p. 12).

12 new calls



The display shows the number of new calls and the battery strength (p. 12) while the handset is on the base unit.

12 new calls

▼▲ ►=Directory

The display shows the number of new calls when **▼** or **▲** is pressed while the handset is off the base unit.

To search from the most recent call, press **▼**.

To search from the oldest call, press **▲** (p. 31).

To go to the directory list, press **EDIT** **►** (Directory key).

"Ringer off"



When the ringer volume is set to OFF (p. 19), "Ringer off" will flash for about 45 seconds before the unit returns to the standby mode (p. 13).

Voicemail

The display shows the voice mail message(s) is/are recorded (p. 47).



ROBINSON, TINA
1-000-222-3333

When a call is received, the display shows the caller's name and number after the first ring

Talk
01-06-35 [000]

During a conversation, the display shows the length of the call (ex 1 hour, 6 minutes and 35 seconds) The battery strength is also displayed (p 12)

No link to base
Place on cradle
and try again

The handset has lost communication with the base unit Place the handset on the base unit and try again

SMITH, JACK
1-222-333-4444
11 20A JAN12 ×3

This is a name from the Caller List
The display shows
—the caller's name,
—the caller's number,
—the time and date of the last call
(ex Jan 12, 11 20 AM), and
—the number of times called (ex 3 times)

Ann
1234567890

This is a name from the directory The stored name and phone number are displayed

Directory full

When trying to store an item or Caller List information in the directory, the directory memory is full (p 35, 40)

► Display

Save error

During a programming procedure, the handset has lost communication with the base unit
Move closer to the base unit

Intercom hold

00-00-07 {■■■}

An outside call has been put on hold by the handset in the intercom mode. To release the hold, press  or 

BROWN, NANCY
1-000-222-3333
----Waiting----

A second call is received during a conversation (p 54)

Please lift up
and try again

, , CH  or EDIT  was pressed while the handset was on the base unit
Lift the handset and press the button again

Not available

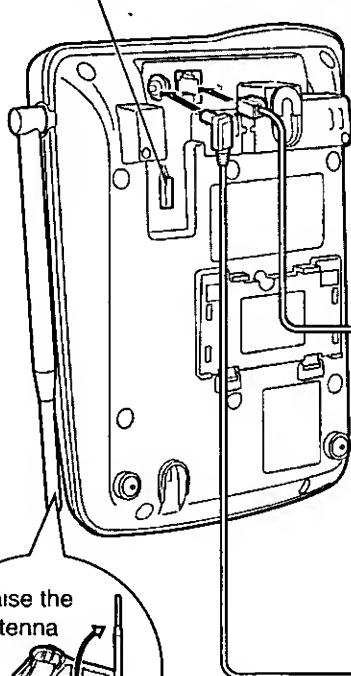
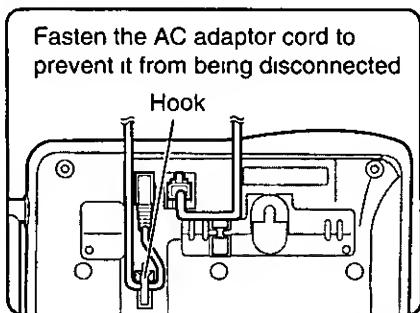
, , CH  or EDIT  was pressed while the base unit was not in the standby mode



Connections

Fasten the AC adaptor cord to prevent it from being disconnected

Hook

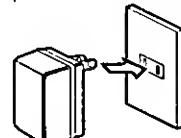


Single-Line Telephone Jack (RJ11C)

Telephone Line Cord

Power Outlet (AC 120 V, 60 Hz)

AC Adaptor



Raise the antenna

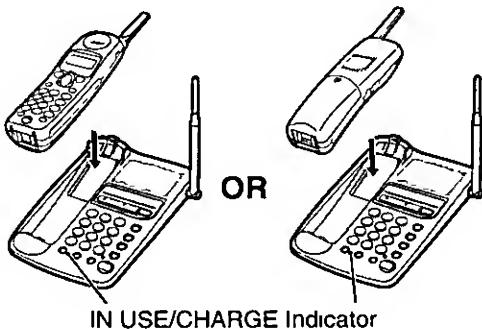
- USE ONLY WITH Panasonic AC ADAPTOR KX-TCA1 (Order No. KX-TCA1-G)
- The AC adaptor must remain connected at all times (It is normal for the adaptor to feel warm during use)
- To connect a standard telephone on the same line, see page 59
- If your unit is connected to a PBX which does not support Caller ID and voice mail services, you cannot access those services

► Settings

Battery Charge

Place the handset on the base unit and charge for about **15 hours** before initial use

- The IN USE/CHARGE indicator lights



Battery strength

You can check the battery strength on the display while the handset is on the base unit, while it is in use (making/answering a call etc), or after viewing the Caller List or directory items, programming etc

The battery strength will remain on the display for a few seconds after using the handset, then the display will return to the standby mode (see next page)

The battery strength is as shown in the chart below

Display prompt	Battery strength
{ ███ }	Fully charged
{ ██ }	Medium
{ █ }	Low
''{ █ }'' (flashing)	Needs to be recharged

Recharge

Recharge the battery when

- “Recharge” is displayed,
- “{ █ }” flashes on the display, or
- the handset beeps intermittently while it is in use

- If you DO NOT recharge the handset battery for more than 15 minutes, the display will keep indicating “Recharge” and/or “{ █ }” will continue to flash

Recharge



Battery information

After your Panasonic battery is fully charged (p. 12)

Operation	Approx. battery life
While in use (TALK)	Up to about 6 hours
While not in use (Standby)	Up to about 14 days

- Battery life may be shortened depending on usage conditions, such as viewing the Caller ID Caller List or directory list, and ambient temperature
- Clean the handset and the base unit charge contacts with a soft, dry cloth once a month. Clean more often if the unit is subject to grease, dust or high humidity. Otherwise the battery may not charge properly
- If the battery is fully charged, you do not have to place the handset on the base unit until "Recharge" is displayed and/or "[]" flashes. This will maximize the battery life
- The battery cannot be overcharged

Standby Mode

Handset (While off the base unit)

The handset goes into the standby mode after you finish using the handset (making/answering a call, viewing the Caller List or directory list etc.) The display is blank, but the handset can receive calls. The battery life is conserved in this mode.

Base unit

The base unit goes into the standby mode after you finish using the base unit (making/answering a call, using the intercom etc.). Programming is possible only when the base unit is in the standby mode.

► Settings

Selecting the Dialing Mode

If you have touch tone service, set to "Tone". If rotary or pulse service is used, set to "Pulse". Your phone comes from the factory set to "Tone".
Make sure the unit is in the standby mode.

1 Press **REDIAL/PAUSE/FUNCTION**.

Program
►Save directory
Ringer volume

2 Press **▼** or **▲** repeatedly until the arrow points to "Program".

Ringer volume
►Program
Save directory

3 Press **EDIT ►**.

Talk switching
►LCD contrast
Set flash time

4 Press **▼** or **▲** repeatedly until the arrow points to "Set dial mode".

Set line mode
►Set dial mode
Talk switching

5 Press **EDIT ►**.

Dial mode
: Tone
▼Δ ►=Save

6 Press **▼** or **▲** to select "Pulse" or "Tone".

7 Press **EDIT ►** (Save key).

- A beep sounds.
- To return to the standby mode, press **OFF**.

Dial mode
: Pulse

- You can exit the programming mode any time by pressing **OFF**.

Selecting the Line Mode

If the line is connected to a low voltage system such as a PBX, set to "B". Your phone comes from the factory set to "A".

Make sure the unit is in the standby mode.

1 Press **REDIAL/PAUSE/FUNCTION**.

Program
►Save directory
Ringer volume

2 Press **▼** or **▲** repeatedly until the arrow points to "Program".

Ringer volume
►Program
Save directory

3 Press **EDIT ▶**.

Talk switching
►LCD contrast
Set flash time

4 Press **▼** or **▲** repeatedly until the arrow points to "Set line mode".

Voicemail tone
►Set line mode
Set dial mode

5 Press **EDIT ▶**.

Line mode
:A
▼Δ
►=Save

6 Press **▼** or **▲** to select "B" or "A".

7 Press **EDIT ▶** (Save key).

- A beep sounds.
- To return to the standby mode, press **OFF**.

Line mode
:B

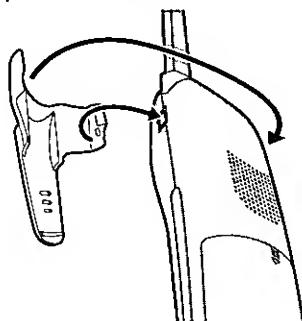
• You can exit the programming mode any time by pressing **OFF**.

► Settings

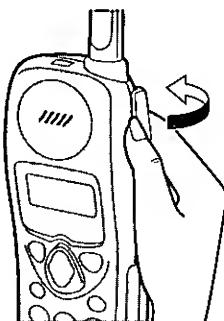
Using the Belt Clip

You can hang the handset on your belt or pocket using the belt clip.

To attach the belt clip



To remove the belt clip

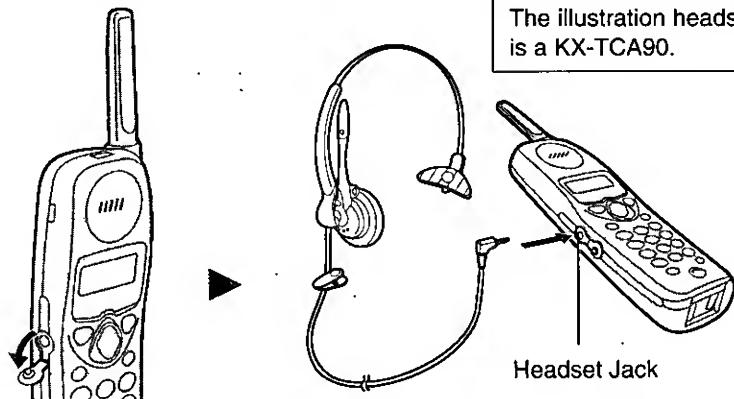


Using an Optional Headset

Plugging an optional headset into the handset allows a hands-free phone conversation. Please use only a Panasonic KX-TCA87 or KX-TCA90 headset. To order, call the accessories telephone number on page 2.

Connecting an optional headset to the handset

Open the headset jack cover, and connect an optional headset to the headset jack as shown below.



When an optional headset is connected to the handset, make sure to use the headset to talk with the caller. If you want to have a normal cordless phone conversation, disconnect the headset.

Programmable Functions



You can program the following function items **using the handset near the base unit**. The display shows the programming instructions. See the corresponding pages for function details.

Make sure the unit is in the standby mode.

Press **REDIAL/PAUSE/FUNCTION**.



<Function menu>*

- ▶ Save directory To store an item in the directory (p. 40).
- Ringer volume To select the ringer volume (p. 19).
- Program



Press **EDIT** ▶.

<Function menu>*

- ▶ LCD contrast To select the LCD contrast (p. 20).
- Set flash time To select the flash time (p. 55).
- Save mailbox# To store a voice mail access number (p. 47).
- Voicemail tone To set the voice mail tone (p. 49).
- Set line mode To select the line mode (p. 15).
- Set dial mode To select the dial mode (p. 14).
- Talk switching To set the auto talk feature (p. 18).

During programming

*To select a desired function item, press **▼** or **▲** repeatedly until the arrow points to the item. Then press **EDIT** ▶ to go to the next step.

- If the handset displays "No link to base Place on cradle and try again." and an alarm tone sounds, move closer to the base unit and try again.
- You can exit the programming mode any time by pressing **OFF**.
- If you do not press any buttons for 60 seconds, the unit will return to the standby mode.

► Programmable Functions

Setting the Auto Talk Feature

The Auto Talk feature allows you to answer a call by lifting the handset off the base unit without pressing  or . If you want to use this feature, turn the feature ON by programming. Your phone comes from the factory set to OFF.

Make sure the unit is in the standby mode.

1 Press **REDIAL/PAUSE/FUNCTION**.

2 Press  or  repeatedly until the arrow points to "Program".

Ringer volume
►Program
Save directory

3 Press **EDIT** .

Talk switching
►LCD contrast
Set flash time

4 Press  or  repeatedly until the arrow points to "Talk switching".

Set dial mode
►Talk switching
LCD contrast

5 Press **EDIT** .

Auto talk
:Off
▼Δ ►=Save

6 Press  or  to select "On" or "Off".

7 Press **EDIT**  (Save key).

- A beep sounds.
- To return to the standby mode, press **OFF**.

Auto talk :On

- You can exit the programming mode any time by pressing **OFF**.
- To answer a call when the Auto Talk feature is OFF, lift the handset off the base unit and press  or .

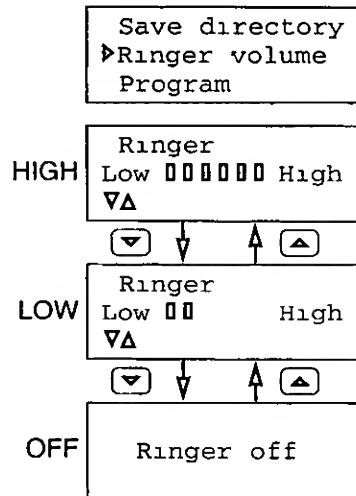
Selecting the Ringer Volume

You can program the handset and base unit ringer volume to HIGH, LOW or OFF. If set to OFF, the handset/base unit will not ring. Your phone comes from the factory set to HIGH.

Make sure the unit is in the standby mode

With the handset

- 1 Press **REDIAL/PAUSE/FUNCTION**
- 2 Press **▼** or **▲** repeatedly until the arrow points to "Ringer volume"
- 3 Press **EDIT ▶**
- 4 Press **▼** or **▲** to select the desired volume
 - The selected volume is displayed and rings
 - The handset will return to the standby mode
 - To turn the ringer OFF, press and hold **▼** until 2 beeps sound
 - To turn the ringer ON, press **▲** or **▼**
 - The ringer will sound at the LOW level



With the base unit

- To select HIGH (preset) or LOW, press **HOLD/RINGER**

Each time you press the button, the ringer volume will change and the selected volume will ring.

- To turn the ringer OFF, press and hold **HOLD/RINGER** until 2 beeps sound

- To turn the ringer ON, press **HOLD/RINGER**

The ringer will sound at the HIGH level

► Programmable Functions

Selecting the LCD Contrast

You can program the LCD contrast (5 levels). To make the display clearer, set to high level. Your phone comes from the factory set to level 3.

Make sure the unit is in the standby mode.

1 Press **REDIAL/PAUSE/FUNCTION**.

2 Press **▼** or **▲** repeatedly until the arrow points to "Program".

Ringer volume
►Program
Save directory

3 Press **EDIT ►**.

Talk switching
►LCD contrast
Set flash time

4 While the arrow points to "LCD contrast", press **EDIT ►**.

LCD contrast
Low ■■■ High
▼Δ ►=Save

5 Press **▼** or **▲** to select the desired contrast.

- Each time you press **▼** or **▲**, the LCD contrast will change.

6 Press **EDIT ►** (Save key).

- A beep sounds.
- To return to the standby mode, press **OFF**.

LCD contrast
Low ■■ High

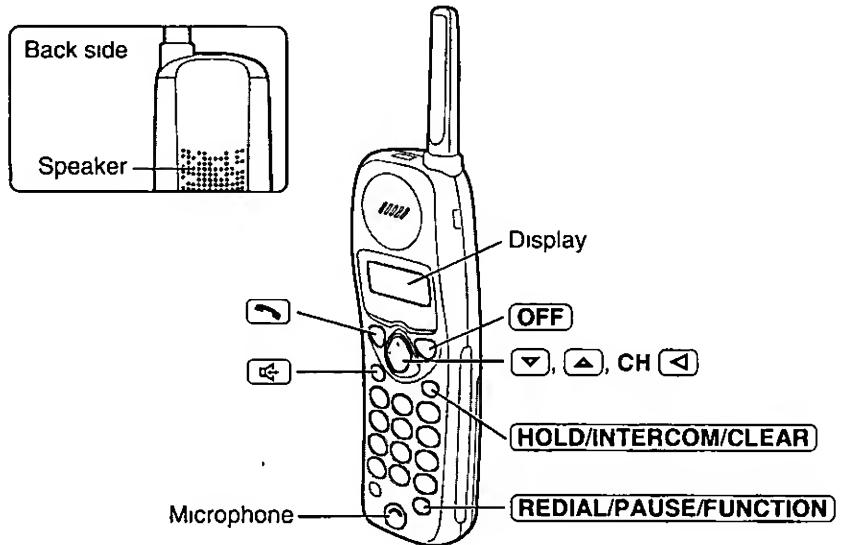
- You can exit the programming mode any time by pressing **OFF**.

Making Calls



With the Handset

To have a hands-free conversation, connect an optional headset to the handset (p. 16)



Basic Operation

1 Press

Talk

2 Dial a phone number

- The dialed number is displayed
- After a few seconds, the display will show the length of the call and the battery strength

Talk

1112222

Talk

00-00-00 { 000 }

3 To hang up, press **OFF** or place the handset on the base unit

Off

00-01-08 { 000 }

- If "No link to base Place on cradle and try again" is displayed and an alarm tone sounds in step 1, move closer to the base unit or place the handset on the base unit, and try again

► Making Calls

To have a hands-free phone conversation (Using Digital Duplex Speakerphone)

1 Press

SP-phone

2 Dial a phone number

- The dialed number is displayed
- After a few seconds, the display will show the length of the call and the battery strength

SP-phone

1112222

3 When the other party answers, talk into the microphone

SP-phone

00-00-00

{ 000 }

4 To hang up, press **OFF** or place the handset on the base unit

Off

00-01-08

{ 000 }

- If "No link to base Place on cradle and try again" is displayed and an alarm tone sounds in step 1, move closer to the base unit or place the handset on the base unit, and try again

Hands-free Digital Duplex Speakerphone

For best performance, please note the following

- Talk alternately with the caller in a quiet room
- If the other party has difficulty hearing you, press to decrease the speaker volume
- If the other party's voice from the speaker cuts in/out during a conversation, press to decrease the speaker volume
- While talking using , you can switch to the hands-free phone conversation by pressing . To switch back to the receiver, press

If noise interferes with the conversation

Press **CH** to select a clearer channel in the talk, speakerphone or intercom, or move closer to the base unit

To redial the last number dialed on the handset

Press or ⇒ **REDIAL/PAUSE/FUNCTION**



To dial after confirming the entered number

1 Dial a phone number

- If you misdial, press

HOLD/INTERCOM/CLEAR One digit is erased from the right. Dial the correct phone number

3334444

2 Press

OR

To have a hands-free phone conversation, press , and when the other party answers, talk into the microphone

- After a few seconds, the display will show the length of the call and the battery strength

Talk

3334444

Talk

00-00-00

[000]

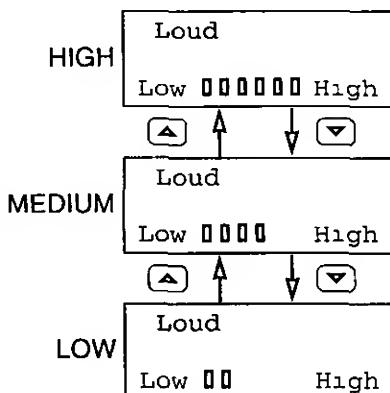
3 To hang up, press **OFF** or place the handset on the base unit

To adjust the receiver volume (HIGH, MEDIUM or LOW) or speaker volume (6 levels) while talking

Press or while talking

While using

- Each time you press or , the volume level will change from MEDIUM (preset) to HIGH or LOW
- The display will return to the length of the call
- When you replace the battery, the selected receiver volume setting will return to the factory set (MEDIUM). Reprogram if necessary



While using

- Each time you press or , the volume level will change from level 1 to 6. Your phone comes from the factory set to level 3

Ex Speaker volume
level 6

Loud

Low [00000] High

► Making Calls

To put a call on hold

Press **HOLD/INTERCOM/CLEAR**

- "Hold" is displayed
- If you do not press any key more than 6 minutes, an alarm tone will sound
- If you do not press any key more than 10 minutes after holding a call, a line will be disconnected

Hold

00-00-08



To release the hold

From the handset, press or

From the base unit, press **SP-PHONE**

- If another phone is connected on the same line (p. 59), you can also release the hold by lifting its handset

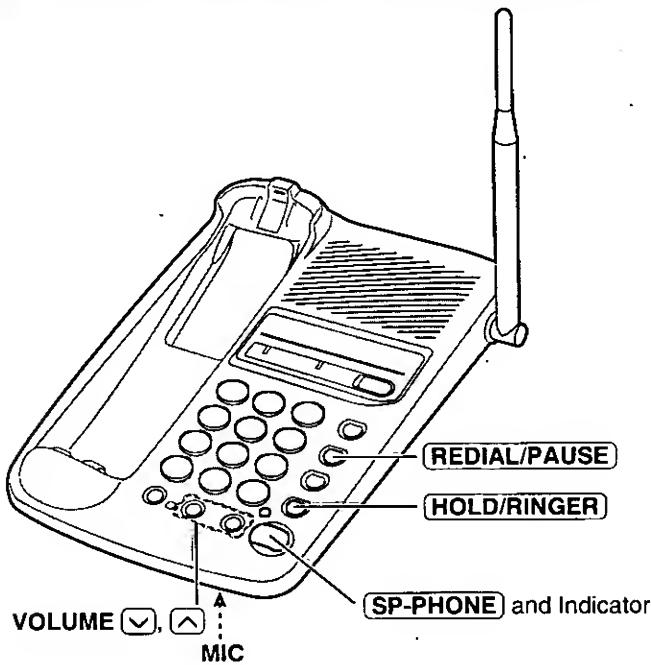
Backlit LCD display

The lighted handset display will stay on for a few seconds after pressing a handset button, lifting the handset off the base unit, hanging up a call, leaving the programming mode or ending the intercom

Lighted handset keypad

The handset dialing buttons will light when you press a button or lift the handset off the base unit, and flash when a call is received. The lights will go out a few seconds after pressing a button, lifting the handset, answering a call, hanging up a call, leaving the programming mode or ending the intercom

With the Base Unit (Digital Duplex Speakerphone)



- 1 Press **[SP-PHONE]**.
 - The SP-PHONE indicator lights.
- 2 Dial a phone number.
- 3 When the other party answers, talk into the **MIC** (microphone).
- 4 To hang up, press **[SP-PHONE]**.
 - The indicator light goes out.
 - To switch to the handset while using the speakerphone:
 - If the handset is off the base unit, press or .
 - If on the base unit, just lift up.
 - During a call using the handset, the call can be switched to the base unit speakerphone by pressing **[SP-PHONE]** on the base unit.

► Making Calls

Hands-free Digital Duplex Speakerphone

For best performance, please note the following

- Talk alternately with the caller in a quiet room
- If the other party has difficulty hearing you, press VOLUME  to decrease the speaker volume
- If the other party's voice from the speaker cuts in/out during a conversation, press VOLUME  to decrease the speaker volume

To adjust the speaker volume (8 levels) while talking

To increase, press VOLUME 

To decrease, press VOLUME 

To redial the last number dialed on the base unit

Press **SP-PHONE** → **REDIAL/PAUSE**

To put a call on hold

Press **HOLD/RINGER**

- The SP-PHONE indicator flashes

To release the hold

From the base unit, press **SP-PHONE**

From the handset, press  or 

- If another phone is connected on the same line (p. 59), you can also release the hold by lifting its handset

Simultaneous Keypad Dialing

You can use the base unit like a standard telephone. After pressing or to make a call with the handset near the base unit, you can also dial using the base unit keypad.

- 1 Handset:
Press or .
- 2 Base unit:
Dial a telephone number while hearing a dial tone on the handset.
 - When the other party answers, talk using the handset.
- 3 Handset:
To hang up, press or place the handset on the base unit.



Simultaneous Keypad Dialing is only possible after pressing or .

Useful information

You can enter numbers using the base unit keypad during a call with the handset. For example, to access an answering service, electronic banking service, etc.

1. Handset:
Press or .
2. Handset:
Dial a telephone number.
 - You can also dial with base unit keypad.
3. Base unit:
Enter the required numbers while listening to the pre-recorded instructions.
4. Handset:
To hang up, press or place the handset on the base unit.

Answering Calls

When a call is received, the unit rings and the CALLER ID indicator on the base unit flashes quickly. If you subscribe to a Caller ID service, the calling party information will be displayed after the first ring (p. 29). In order to view the Caller ID information, please wait until the second ring to answer a call.

With the Handset

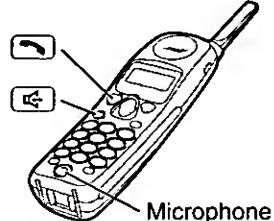
If the handset is off the base unit;

Press .

- You can also answer a call by pressing any dialing button **0** to **9**, ***** or **#** (—Any Key Talk).

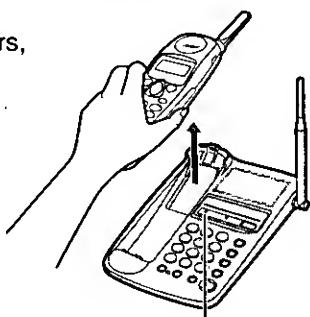
OR

Press , and when the other party answers, talk into the microphone.



Auto Talk

If you set the Auto Talk feature to ON (p. 18), you can answer a call by lifting the handset off the base unit without pressing or .



CALLER ID Indicator

When an optional headset is connected (p. 16), make sure to use the headset to talk with the caller. If you want to have a normal cordless phone conversation, disconnect the headset.

With the Base Unit

1 Press **(SP-PHONE)**.

- The SP-PHONE indicator lights.

2 Talk into the **MIC**.

3 To hang up, press **(SP-PHONE)**.

- The indicator light goes out.



Caller ID Service



This unit is compatible with a Caller ID service offered by your telephone company. If you subscribe to a Caller ID service, the calling party's information will be displayed on the handset after the first ring.

The unit can record information of up to 50 different callers, including the time and date received and the number of times called, in the Caller List. The Caller List information is sorted by the most recent to the oldest call. When the 51st call is received, the first call is deleted.

Using the list, you can automatically call back a caller. You can store the callers' numbers from the Caller List into the directory.

If you subscribe to a Call Waiting Caller ID Feature, when a second call is received while talking, the new caller's name and phone number will be displayed (p. 54).

How caller information is displayed when a call is received

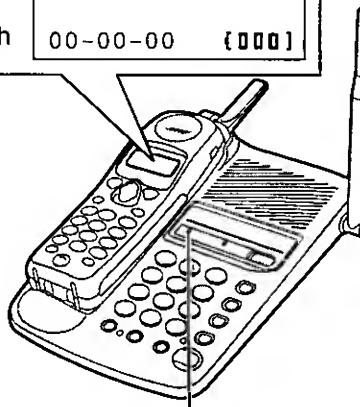
The handset display shows the caller's name and number after the first ring.

ROBINSON, TINA
1-000-222-3333



After you answer the call, the display will show the length of the call and the battery strength.

Talk
00-00-00 {0000}



The CALLER ID indicator flashes quickly when a call is being received.

► Caller ID Service

- Caller information cannot be displayed in the following cases
 - If the caller dialed from an area which does not provide a Caller ID service, the display will show "Out of area"
 - If the caller has requested not to display his/her information, the display will show "Private caller"
- If your unit is connected to a PBX which does not support Caller ID services, you cannot access those services
- The name display service may not be available in some areas. For further information, please contact your telephone company

To check the number of new calls

When new calls have been received, the CALLER ID indicator flashes slowly on the base unit

While the handset is on the base unit:

If you have received 10 new calls, the display will show the following

10 new calls
[000]

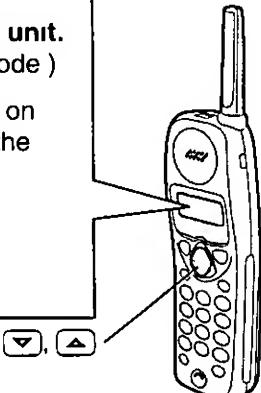


CALLER ID Indicator

While the handset is off the base unit. (The unit must be in the standby mode)

Press [▼] or [▲] to turn the display on
If you have received 10 new calls, the display will show the following

10 new calls
▼▲ ▶=Directory



Using the Caller List



Viewing the Caller List

To check who has called, follow the steps below.

Make sure the unit is in the standby mode.

- 1 Lift the handset off the base unit and press **▼** or **▲** to enter the Caller List.

- The display will show, for example, the following:

2 new calls
▼ ▶=Directory

- You can go to the directory list by pressing **EDIT** **▶** (p. 43).

- 2 To search from the most recent call, press **▼**.

To search from the oldest call, press **▲**.

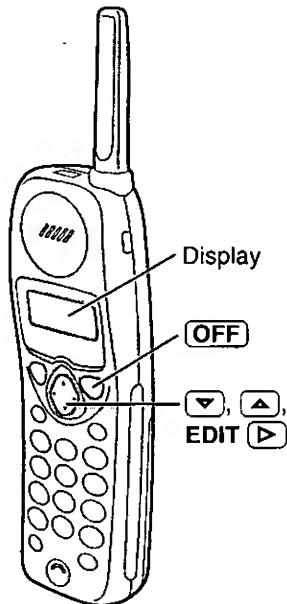
- To scroll between callers, press **▼** or **▲**.

SMITH, JACK
1-222-333-4444
3:10P JUN10

- 3 To exit the list, press **OFF**.

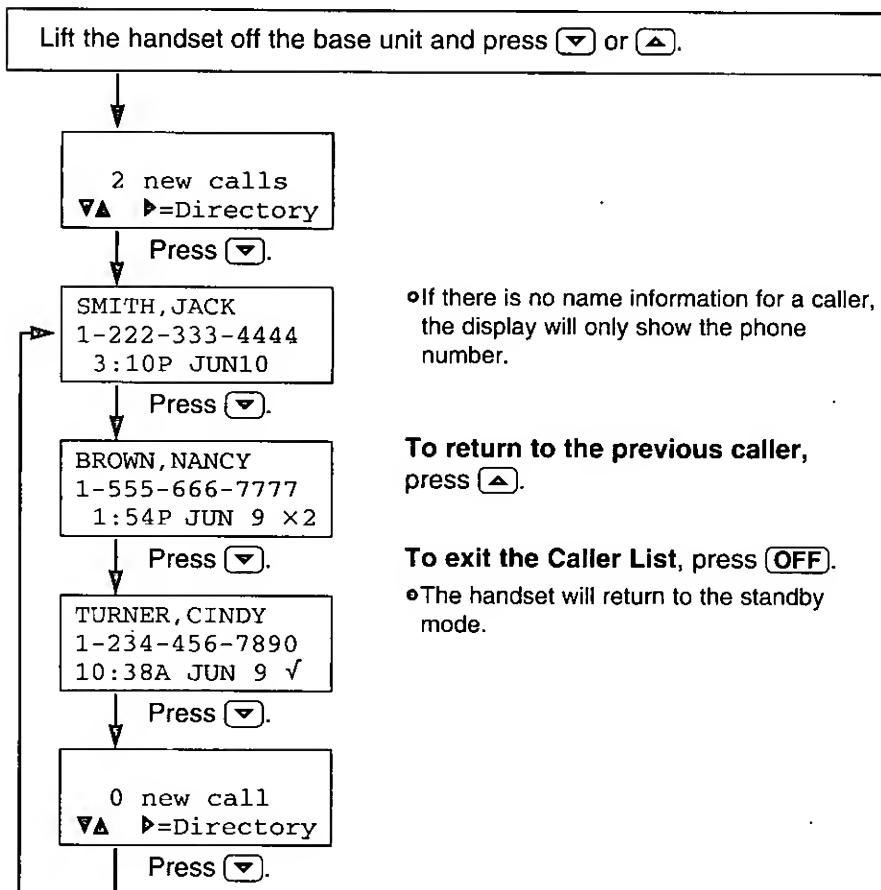
- The handset will return to the standby mode.

- Once new calls have been checked, “√” will be added.
- If “No items stored” is displayed in step 1, the Caller List is empty. Press **▼** or **▲** to return to the standby mode.
- If more than one call is received from the same caller, the date and time of the most recent call will be recorded. If the same caller calls again, the call entry with “√” will be deleted.
- If you do not press any buttons for 60 seconds, the unit will return to the standby mode.



► Using the Caller List

Ex. When you search from the most recent call:

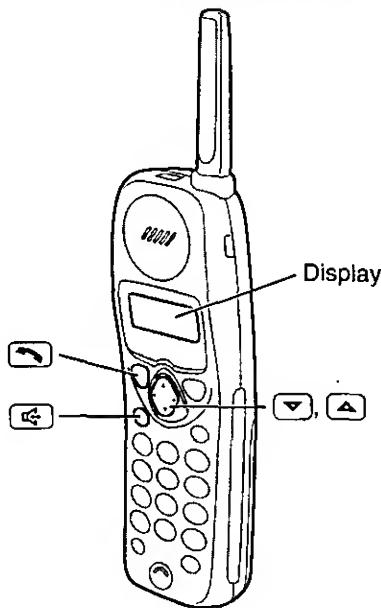


Display meaning:

- ✓ : You have checked this caller information, answered the call or called back the caller.
- ×2-×9 : The number of times the same caller called (up to 9). After checking, "×2"-“×9” will be replaced with “✓”.



Calling Back from the Caller List



Basic Operation

- 1 Lift the handset off the base unit and press **[▼]** or **[▲]** to enter the Caller List.

3 new calls
▼Δ ▶=Directory

- 2 Press **[▼]** or **[▲]** repeatedly to find the desired caller.

TURNER, CINDY
1-234-456-7890
11:20A JAN12 ×3

- 3 Press **[■]** or **[]**.
• The displayed phone number is dialed automatically.

Talk
12344567890

- In some cases, you may have to edit the number before dialing (p. 34).
(Ex. You may have to delete "1" and the area code.)
- If a phone number is not displayed in the caller information, you cannot call back that caller.

Using the Caller List

Editing the Caller's Phone Number

The unit can edit a phone number into one of 4 patterns.
Make sure the unit is in the standby mode.

1 Lift the handset off the base unit and press **▼** or **▲** to enter the Caller List.

5 new calls
▼ ▶=Directory

2 Press **▼** or **▲** repeatedly to find the desired caller, and press **EDIT** **▶**.

PARKER, FRED
1-234-321-5555
11:20A JAN12 ✓

3 While the arrow points to "Edit", press **EDIT** **▶** (Yes key).

▶Edit
Save directory
▼ ▶=Yes

4 Press **EDIT** **▶** (Edit key) to select a pattern.

PARKER, FRED
1-234-321-5555
▼=Next ▶=Edit

- Each time you press **EDIT** **▶**, the number is rearranged into one of 4 different patterns.

(a) PARKER, FRED
321-5555
▼=Next ▶=Edit

- (a) **Phone no.**
- (b) **Area code** - **Phone no.**
- (c) **1** - **Phone no.**
- (d) **1** - **Area code** - **Phone no.**

(b) PARKER, FRED
234-321-5555
▼=Next ▶=Edit

- The order in which patterns (a)-(d) are displayed depends on how the telephone number is displayed in step 2.

(c) PARKER, FRED
1-321-5555
▼=Next ▶=Edit

(d) PARKER, FRED
1-234-321-5555
▼=Next ▶=Edit

5 After editing the number, you can continue with calling back or storing procedures.

To call back, press **◀** or **◀▶** (p. 33).

PARKER, FRED
321-5555
▲=Edit ▶=Save

To store the number in the directory, press **▼** (Next key). Follow the instructions on the display (p. 35).

- The number edited in step 4 will not be maintained in the Caller List.



Storing Caller List Information in the Directory

You can store numbers that are in the Caller List in the directory.

Make sure the unit is in the standby mode.

1 Lift the handset off the base unit and press **▼** or **▲** to enter the Caller List.

10 new calls
▼ ▶=Directory

2 Press **▼** or **▲** repeatedly to find the caller you want to store in the directory. Press **EDIT** **▶**.

• If the number requires editing, see page 34.

TURNER, CINDY
1-234-456-7890
11:20A JAN12 x3

3 Press **▼** or **▲** to select "Save directory", and press **EDIT** **▶** (Yes key).

If there is no name information for the caller, "Enter name" will be displayed.

a) If a name is not required, press **▼** (Next key) and **EDIT** **▶** (Save key).
b) If a name is required, enter the name (p. 41). When finished, press **▼** (Next key) and **EDIT** **▶** (Save key).

►Edit
Save directory
▼ ▶=Yes

Edit
►Save directory
▼ ▶=Yes

Enter name
□
◀ ▶ ▼=Next

Enter name
CINDY TURNER
◀ ▶ ▼=Next

CINDY TURNER
12344567890
△=Edit ▶=Save

• You can exit the programming mode any time by pressing **OFF**.
• If the display shows "Directory full" in step 3, the display will return to step 2. Press **OFF** to exit the list. To erase other stored items from the directory, see page 46.
• You cannot store caller information in the directory if a phone number is not displayed.
• If the display shows "Save error" or "No link to base Place on cradle and try again." in step 3, the item cannot be stored in the directory. Try again from step 1.

► Using the Caller List

Erasing Caller List Information

After checking the Caller List, you can erase some or all of the entries
Make sure the unit is in the standby mode.

To erase a specific caller from the Caller List

- 1 Lift the handset off the base unit and press **▼** or **▲** to enter the Caller List

10 new calls
▼Δ ►=Directory

- 2 Press **▼** or **▲** repeatedly to find the caller you want to erase from the Caller List

REAGAN, TOM
1-888-777-6666
12 20A JAN12 ✓

- 3 Press **HOLD/INTERCOM/CLEAR**
 - A beep sounds and the information is erased
 - To erase other items, repeat from step 2
 - To return to the standby mode, press **OFF**

Clear

To erase all entries in the Caller List

Before erasing all entries, make sure that "0 new call" is displayed

- 1 Lift the handset off the base unit and press **▼** or **▲** to enter the Caller List

0 new call
▼Δ ►=Directory

- 2 Press **HOLD/INTERCOM/CLEAR**

►Exit
All clear
▼Δ ►=Yes

- 3 Press **▼** or **▲** to select "All clear"

Exit
►All clear
▼Δ ►=Yes

- 4 Press **EDIT** (►) (Yes key) or **HOLD/INTERCOM/CLEAR**

All clear

- A beep sounds and all entries are erased
- The handset will return to the standby mode

Speed Dialer



Storing Phone Numbers in Memory

You can store up to 10 phone numbers in the base unit. The dialing buttons (0 to 9) function as memory stations.

Make sure the unit is in the standby mode.

- 1 Press **AUTO/PROGRAM**

- The IN USE/CHARGE indicator flashes

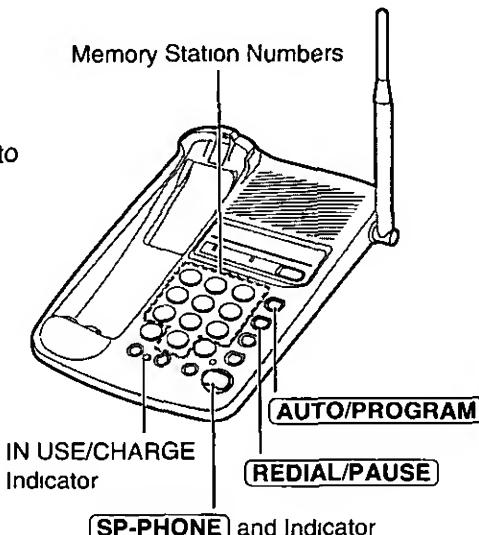
- 2 Enter a phone number up to 22 digits

- If you misdial, press **AUTO/PROGRAM** twice to end storing, and start again from step 1

- 3 Press **AUTO/PROGRAM**

- 4 Press a memory station number (0 to 9)
 - A beep sounds
 - To store other numbers, repeat steps 1 through 4

• If a pause is required for dialing, press **REDIAL/PAUSE** where needed
Pressing **REDIAL/PAUSE** counts as one digit (p. 54)



To erase a stored number

Press **AUTO/PROGRAM** twice → the memory station number (0 to 9) for the phone number to be erased

► Speed Dialer

Dialing a Stored Number

1 Press **(SP-PHONE)**

- The SP-PHONE indicator lights

2 Press **(AUTO/PROGRAM)**

3 Press the memory station number **(0) to (9)**

- The stored number is dialed

- Numbers stored in the base unit can only be dialed from the base unit
- If the line has rotary or pulse service, any access numbers stored after pressing **(TONE)** will not be dialed

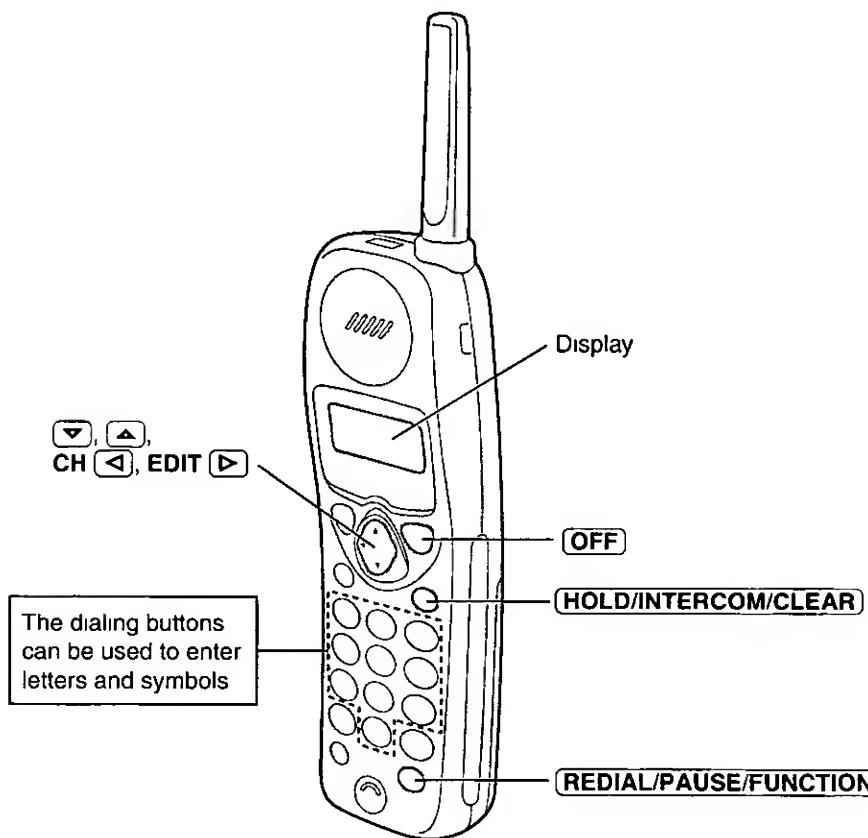
Using the Directory



You can store up to 50 names and phone numbers in the directory. All directory items are sorted by the first word in alphabetical order. Using the directory, you can make a call by selecting a name on the handset display.

Storing Names and Numbers in the Directory

Make sure the unit is in the standby mode



⇒ Using the Directory

1 Press **REDIAL/PAUSE/FUNCTION**

Program
►Save directory
Ringer volume

2 While the arrow points to "Save directory", press **EDIT** ▶

- The display shows the number of stored items in the directory

Directory= 20 items

3 Enter a name, up to 15 characters, with the dialing buttons, CH ◀ or **EDIT** ▶

- See the steps for entering names and symbols (p. 41)
- If a name is not required, press ▽ (Next key) and go to step 5

Enter name
□
◀ ▶ ▽=Next

Enter name
Tom Jones
◀ ▶ ▽=Next

4 Press ▽ (Next key)

Enter phone no

5 Enter a phone number, up to 22 digits

- Each time you press **HOLD/INTERCOM/CLEAR**, a character is erased from the right. To erase all of the digits, press and hold **HOLD/INTERCOM/CLEAR**.

0987654321 □
◀ ▶ ▽=Next

6 Press ▽ (Next key)

Tom Jones
0987654321
△=Edit ▶=Save

7 Press **EDIT** ▶ (Save key)

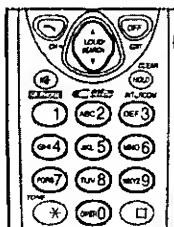
- A beep sounds
- To continue storing other items, repeat from step 2
- To return to the standby mode, press **OFF**

- If a pause is required for dialing, **REDIAL/PAUSE/FUNCTION** can be stored in a phone number counting as one digit (p. 54) in step 5
- You can exit the programming mode any time by pressing **OFF**
- If the display shows "Directory full" in step 2, the display will return to step 1. Press **OFF** to exit the list. To erase other stored items from the directory, see page 46.
- If the display shows "Save error" in step 7, the item cannot be stored in the directory. Try again from step 1.



Steps for Entering Names and Symbols

The handset dialing buttons (**0** to **9**), **CH** and **EDIT** can be used to enter letters and symbols
Each button selects a character as shown below



Keys	Number of times key is pressed										
	1	2	3	4	5	6	7	8	9	10	11
1	#	&	'	()	*	,	-	/	1	
2	A	B	C	a	b	c	2				
3	D	E	F	d	e	f	3				
4	G	H	I	g	h	i	4				
5	J	K	L	j	k	l	5				
6	M	N	O	m	n	o	6				
7	P	Q	R	S	p	q	r	s	7		
8	T	U	V	t	u	v	8				
9	W	X	Y	Z	w	x	y	z	9		
0	0	Blank									
CH 	To move the cursor to the left										
EDIT 	To move the cursor to the right										

- To enter another character using the same dialing button, press **EDIT** to move the cursor to the next space

If you make a mistake while entering a name

Use **CH** or **EDIT** to move the cursor to the incorrect character, press **HOLD/INTERCOM/CLEAR** to delete and enter the correct character
Each time you press **HOLD/INTERCOM/CLEAR**, a character is erased from the right

To erase all characters, press and hold **HOLD/INTERCOM/CLEAR**

Using the Directory

For example, to enter "Tom Jones":

1 Press **REDIAL/PAUSE/FUNCTION**.

2 While the arrow points to "Save directory", press **EDIT**

Directory= 20 items

3 Press **8**.

8

4 Press **6** six times, then press **EDIT** to move the cursor to the right.

To

5 Press **6** four times.

Tom

6 Press **EDIT** twice to enter a blank.

Tom

7 Press **5**.

Tom J

8 Press **6** six times, then press **EDIT** to move the cursor to the right.

Tom Jo

9 Press **6** five times.

Tom Jon

10 Press **3** five times.

Tom Jones

11 Press **7** eight times.

Enter name
Tom Jones
◀▶ ▾=Next

12 When finished, press (Next key).
Follow steps 5 to 7 on page 40 to complete the operation.

Enter phone no.

- While entering names, the cursor will flash on the display.



Finding Items in the Directory

Make sure the unit is in the standby mode.

- 1 Press **CH** or **EDIT** to enter the directory list.

Directory list

►=Caller's list

- In step 1, you can go to the Caller List by pressing **EDIT** (p. 31).

- 2 Press or .

- The first item is displayed.

Ann
1234567890

- 3 Press or repeatedly until the desired item is displayed.

- All directory items are stored in the order shown on the right.

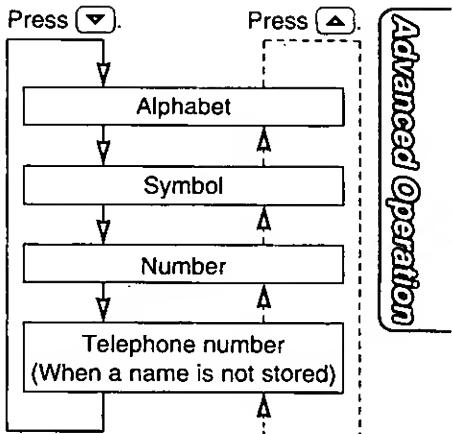
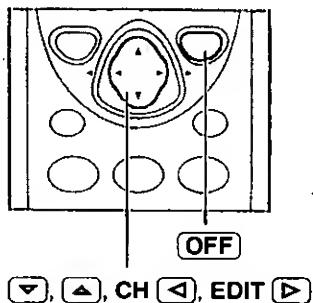
To search for a name by the initial:

- ① Press the dialing button for the first letter of the desired name until any name with the same initial is displayed (see the Index table on page 44).

Ex. To find "Frank", press **3** repeatedly until the first item under "F" is displayed.

- ② Press until the name is displayed.

- You can exit the directory list any time by pressing **OFF**.
- If "No items stored" is displayed in step 2, the directory is empty. To return to the standby mode, press **OFF**.



► Using the Directory

Index table

Keys	Index	Keys	Index
1	Other symbols, 1	6	M, N, O, 6
2	A, B, C, 2	7	P, Q, R, S, 7
3	D, E, F, 3	8	T, U, V, 8
4	G, H, I, 4	9	W, X, Y, Z, 9
5	J, K, L, 5	0	0

Dialing from the Directory

1 Press CH or EDIT to enter the directory list

2 Press or
•The first item is displayed

3 Press or repeatedly to find the directory item that you want to dial
•To search for the item by initial, see page 43

Frank
4567890

4 Press or
•The number is dialed automatically

Talk
4567890

5 To hang up, press **OFF** or place the handset on the base unit

•You can exit the directory list any time by pressing **OFF**



Editing an Item in the Directory

Make sure the unit is in the standby mode.

- 1 Press **CH** or **EDIT** to enter the directory list
- 2 Press or
 - The first item is displayed
- 3 Press or repeatedly to find the directory item you want to change, and press **EDIT**
 - To search for the item by initial, see page 43
 - If you do not need to change the name, go to step 5
- 4 Edit the name using the dialing buttons, **CH** or **EDIT** (p. 41), up to 15 characters
- 5 Press (Next key)
- 6 Add a number to the current number
 - If you do not need to change the number, press (Next key) and go to step 8
 - Each time you press **HOLD/INTERCOM/CLEAR**, a character is erased from the right. To erase all of the digits, press and hold **HOLD/INTERCOM/CLEAR**
- 7 Press (Next key)
- 8 When finished, press **EDIT** (Save key)
 - To continue editing other items, repeat steps 3 through 8
 - To return to the standby mode, press **OFF**

- You can exit the directory list any time by pressing **OFF**

Jane
1234567

Enter name
Jane
 =Next

Enter name
Jane Walker
 =Next

1234567
 =Next

0981234567
 =Next

Jane Walker
0981234567
 =Edit =Save

Jane Walker
0981234567

► Using the Directory

Erasing an Item from the Directory

Make sure the unit is in the standby mode.

- 1 Press **CH** or **EDIT** to enter the directory list
- 2 Press or
 - The first item is displayed
- 3 Press or repeatedly to find the directory item you want to erase
 - To search for the item by initial, see page 43
- 4 Press **HOLD/INTERCOM/CLEAR**
 - To stop erasing, press **CH** (No key)

Helen
1234567890

Clear?
 = No = Yes

- 5 Press **EDIT** (Yes key) or **HOLD/INTERCOM/CLEAR**
 - A beep sounds
 - To erase other items, repeat from step 3
 - To return to the standby mode, press **OFF**

Clear

• You can exit the directory list any time by pressing **OFF**

Voice Mail Service

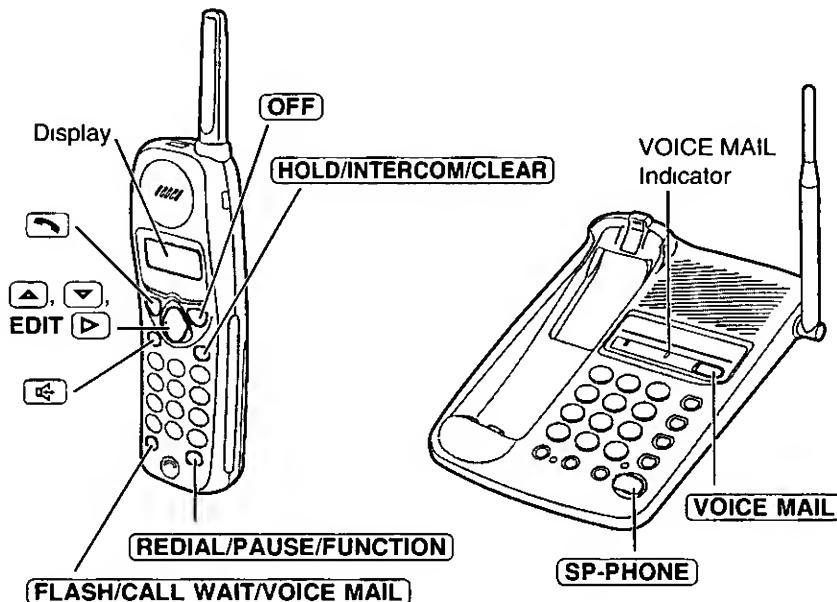


Voice mail service is an electronic on-line answering system offered by your telephone company. After subscribing, the voice mail system can answer calls automatically when your line is busy or if calls are not answered. Callers can leave messages by following the pre-recorded instructions. When voice mail messages will be recorded, "Voicemail" will be displayed and the VOICE MAIL indicator on the base unit will flash.

To use this feature, you must first store your access number.

Storing a Voice Mail Access Number

Make sure the unit is in the standby mode.



1 Press **REDIAL/PAUSE/FUNCTION**

2 Press **▼** or **▲** repeatedly until the arrow points to "Program"

Ringer volume
►Program
Save directory

3 Press **EDIT ►**

(continued ▶)

► Voice Mail Service

4 Press ▼ or ▲ repeatedly until the arrow points to "Save mailbox#"

Set flash time
► Save mailbox#
Voicemail tone

5 Press EDIT ►

□
◀ ▶ V=Next

6 Enter your access number, up to 32 digits

- You may enter pauses*
- If you enter a wrong number, press **HOLD/INTERCOM/CLEAR** Digits are erased from the right To erase all of the digits, press and hold **HOLD/INTERCOM/CLEAR**

1234567PPP8901 □
◀ ▶ V=Next

7 Press ▼ (Next key)

- If you want to edit the entered number, press ▲ (Edit key) and return to step 6

1234567PPP8901
▲=Edit ▶=Save

8 Press EDIT ► (Save key)

- A beep sounds
- To return to the standby mode, press **OFF**

1234567PPP8901
Save mailbox#

*For quick access to your voice mail box by using **FLASH/CALL WAIT/VOICE MAIL** or **VOICE MAIL**, you may add pauses between your voice mail box access number and your mail box password in step 6

Ex 1-222-333-4444 PPP 8888

Your voice mail box access number | Pauses

| Your mail box password

Pressing **REDIAL/PAUSE/FUNCTION** once creates a 3 5 second delay and counts as one digit The delay time depends on a telephone company

To erase a stored number

Repeat steps 1 through 5 → press and hold **HOLD/INTERCOM/CLEAR** until all of the digits are erased → ▼ (Next key) → EDIT ► (Save key)

- A beep sounds
- You can exit the programming mode any time by pressing **OFF**

Setting the Voice Mail Tone

If your voice mail service sends a voice mail tone after a new message has been recorded, set to "On" "Voicemail" will be displayed and the VOICE MAIL indicator on the base unit will flash when a message has been recorded in your mailbox. You will hear a series of voice mail tones followed by a dial tone after pressing **[]**, **[]** or **[SP-PHONE]** (Contact your service provider for details about your service)

Set to "Off" if

- you do not subscribe to a voice mail service,
- your voice mail service does not send a voice mail tone, or
- the unit is connected to a PBX

Your phone comes from the factory set to "On"

Make sure the unit is in the standby mode.

1 Press **[REDIAL/PAUSE/FUNCTION]**

2 Press **[]** or **[]** repeatedly until the arrow points to "Program"

Ringer volume
►Program
Save directory

3 Press **EDIT [▶]**

4 Press **[]** or **[]** repeatedly until the arrow points to "Voicemail tone"

Save mailbox#
►Voicemail tone
Set line mode

5 Press **EDIT [▶]**

Voicemail tone
On
▼Δ ►=Save

6 Press **[]** or **[]** to select "Off" or "On"

Voicemail tone
Off

7 Press **EDIT [▶]** (Save key)

- A beep sounds
- To return to the standby mode, press **[OFF]**

- You can exit the programming mode any time by pressing **[OFF]**

► Voice Mail Service

Listening to Voice Mail Messages

After receiving a voice mail message, "Voicemail" will be displayed and the VOICE MAIL indicator on the base unit will flash
To listen to your voice mail message(s), follow the steps below

With the handset

- 1 Press **FLASH/CALL WAIT/VOICE MAIL**
 - The stored voice mail access number is displayed (p. 47, 48)

- 2 Press  or 
 - The unit automatically dials the access number

- 3 Follow the pre-recorded instructions

- 4 When finished, press **OFF**

1234567PPP8901

Talk
1234567PPP8901

With the base unit

- 1 Press **VOICE MAIL**
 - The unit is connected to the telephone line and automatically dials the access number

- 2 Follow the pre-recorded instructions

- 3 When finished, press **SP-PHONE**

- If "Voicemail" still remains on the display or the VOICE MAIL indicator still flashes even if you have listened to your voice mail message(s), press **REDIAL/PAUSE/FUNCTION**, and press and hold **HOLD/INTERCOM/CLEAR** until the unit beeps "Voicemail" will disappear and the VOICE MAIL indicator will turn off
- If your voice mail service uses a voice mail tone and the recorded message is over 3 minutes long, "Voicemail" may not be displayed
- If your voice mail service uses a voice mail tone, the tone will be heard from any parallel connected phone. If you use another phone to retrieve messages, you have to dial your access number manually



A 2-way intercom is possible between the handset and the base unit.

Paging the base unit from the handset

- 1 Handset:
Press

HOLD/INTERCOM/CLEAR.

Talk to the paged party after the beeps.

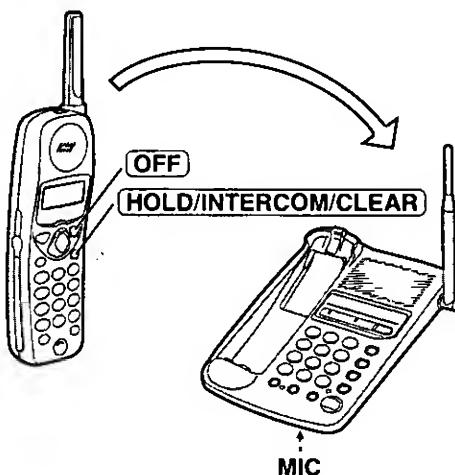
- "Intercom" is displayed.

- 2 Base unit:

When the other party's voice is heard, answer using the **MIC**.

- 3 Handset:

To end the intercom, press **OFF**.



Paging the handset from the base unit (Handset locator)

Using this feature, you can locate a misplaced handset.

- 1 Base unit:
Press **LOCATOR/INTERCOM**.

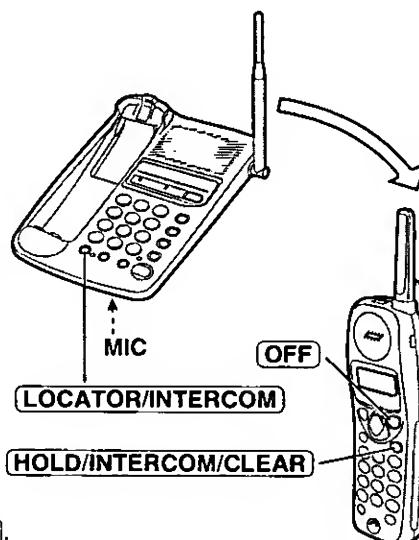
- The handset beeps for 1 minute and displays "Paging Press INTERCOM".
- To stop paging, press **LOCATOR/INTERCOM** again.

- 2 Handset:
Press **HOLD/INTERCOM/CLEAR** to answer.

- "Intercom" is displayed.

- 3 Handset:
Talk into the **MIC**.

- 4 Handset:
To end the intercom, press **OFF**.



► Intercom

During an intercom call:

- Intercom calls can only be ended with the handset.
- If the handset user has difficulty hearing the base unit user, decrease the base unit speaker volume by pressing **VOLUME** .
- If an incoming call is received, the intercom call stops and the unit starts to ring. To answer, press **FLASH**, **ANSWER** or **SP-PHONE**.

Transferring a Call Using the Intercom

The intercom can be used during a call. This feature enables you to transfer a call between the handset and the base unit.

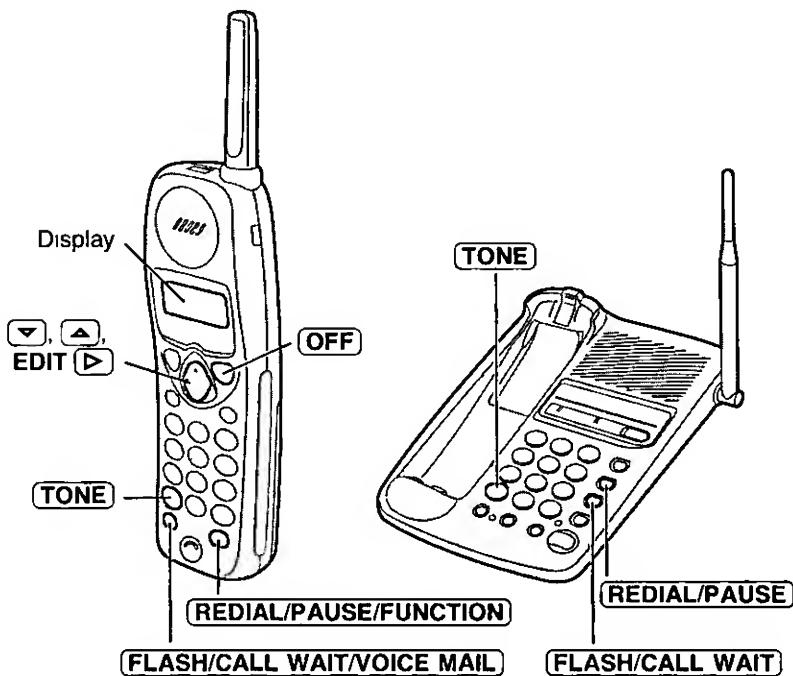
From the handset to the base unit

- 1 Handset:
During a call, press **HOLD/INTERCOM/CLEAR**.
 - The call is put on hold and "Hold" is displayed.
- 2 Handset:
Press **HOLD/INTERCOM/CLEAR** again. Talk to the paged party after the beeps.
 - "Intercom hold" is displayed.
 - If the base unit user does not answer, press **FLASH** or **ANSWER** to return to call.
- 3 Base unit:
When the paging party's voice is heard, answer using the **MIC**.
- 4 Base unit:
To answer the call, press **SP-PHONE**.
 - The transfer is complete.

From the base unit to the handset

- 1 Base unit:
During a call, press **LOCATOR/INTERCOM**.
 - The call is put on hold and "Paging Press Intercom" is displayed on the handset.
 - If the handset user does not answer, press **SP-PHONE** to return to call.
- 2 Handset:
Press **HOLD/INTERCOM/CLEAR** to answer the page.
 - "Intercom hold" is displayed.
- 3 Handset:
To answer the call, press **FLASH** or **ANSWER**.
 - The transfer is complete.

Special Features



Automatic Security Code Setting

Each time you place the handset on the base unit, the unit automatically selects one of more than a million security codes. These codes help prevent the unauthorized use of your telephone line by another cordless telephone user.

Advanced Operation

Temporary Tone Dialing (For Rotary or Pulse Service Users)

Press **TONE** before entering access numbers which require tone dialing.

- The dialing mode changes to tone. You can enter numbers to access an answering service, electronic banking service, etc. When you hang up, the mode will return to pulse.
- Access numbers entered after pressing **TONE** will not be included when redialing.

► Special Features

For Call Waiting Service Users

Press **FLASH/CALL WAIT/VOICE MAIL** or **FLASH/CALL WAIT** if you hear a call-waiting tone while talking

- The first call is put on hold and you can answer the second call
- To return to the first caller, press **FLASH/CALL WAIT/VOICE MAIL** or **FLASH/CALL WAIT** again
- The call waiting service cannot be used when a parallel connected telephone is in use
- If this function does not operate properly, consult your telephone company for details

Call Waiting Caller ID Feature

Call Waiting Caller ID Feature allows your unit to display the second caller's information. After you hear a call-waiting tone while talking, the unit will display the caller's name with the phone number and "----Waiting----"

BROWN, NANCY 1-000-222-3333 ----Waiting----

- Please contact your telephone company for details and availability in your area

How to Use the PAUSE Button (For Analog PBX Line/Long Distance Service Users)

We recommend you press **REDIAL/PAUSE/FUNCTION** or **REDIAL/PAUSE** if a pause is required for dialing with a PBX or to access a long distance service

Ex Line access number **9** (PBX)

9 ⇒ **REDIAL/PAUSE/FUNCTION** or **REDIAL/PAUSE** ⇒
⇒ **Phone number**

- Pressing **REDIAL/PAUSE/FUNCTION** or **REDIAL/PAUSE** once creates a 3.5 second pause. This prevents misdialing when you redial or dial a stored number.
- Pressing **REDIAL/PAUSE/FUNCTION** or **REDIAL/PAUSE** more than once increases the length of the pause between numbers.

FLASH Button

Pressing [FLASH/CALL WAIT/VOICE MAIL] or [FLASH/CALL WAIT] allows you to use special features of your host PBX such as transferring an extension call or accessing special telephone services (optional) such as call waiting.

Selecting the flash time

The flash time depends on your telephone exchange or host PBX. You can select the following flash times "700, 600, 400, 300, 250, 110, 100 or 90 ms (milliseconds)" Your phone comes from the factory set to "700 ms"

Make sure the unit is in the standby mode.

1 Press [REDIAL/PAUSE/FUNCTION]

2 Press or repeatedly until the arrow points to "Program"

Ringer volume
►Program
Save directory

3 Press EDIT

4 Press or repeatedly until the arrow points to "Set flash time"

LCD contrast
►Set flash time
Save mailbox#

5 Press EDIT

6 Press or repeatedly until the desired time is displayed

Flash time
700ms
▼Δ ►=Save

7 Press EDIT (Save key)

- A beep sounds
- To return to the standby mode, press [OFF]

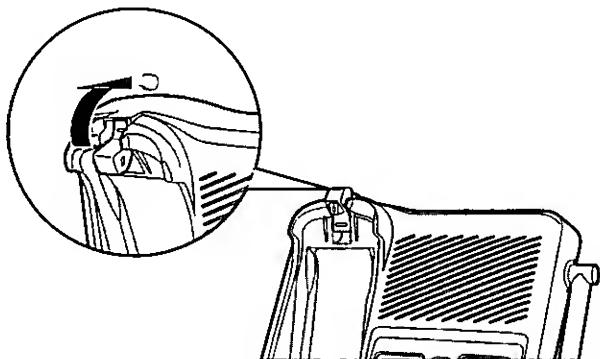
Flash time
110ms

- You can exit the programming mode any time by pressing [OFF]
- If you are connected via a PBX, a longer flash time may be necessary to use PBX functions (transferring a call etc.) Consult your PBX supplier for the correct setting

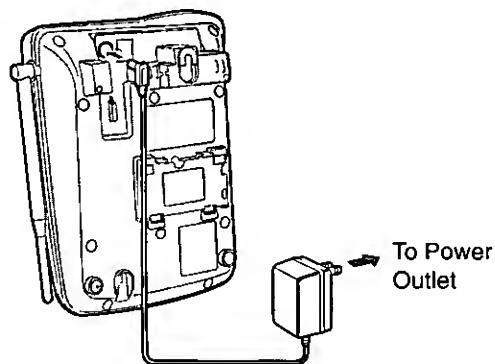
Wall Mounting

This unit can be mounted on a wall phone plate

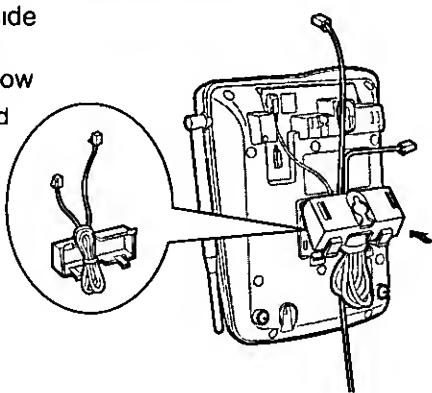
- 1 Push the hook and turn it around
Turn the hook until a click is heard



- 2 Connect the AC adaptor



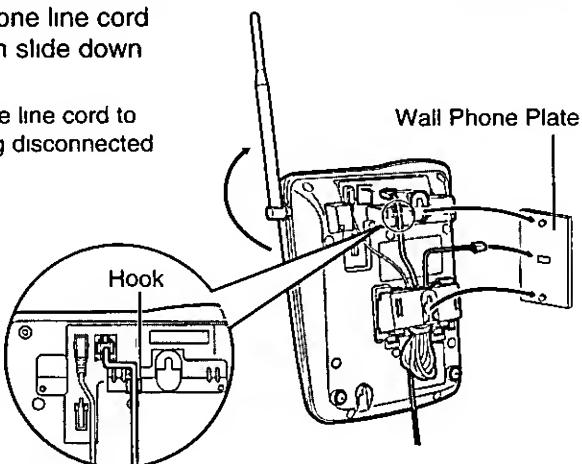
- 3 Tuck the telephone line cord inside the wall mounting adaptor, then push it in the direction of the arrow
•The word "UP" should face upward



4 Connect the telephone line cord

Mount the unit, then slide down

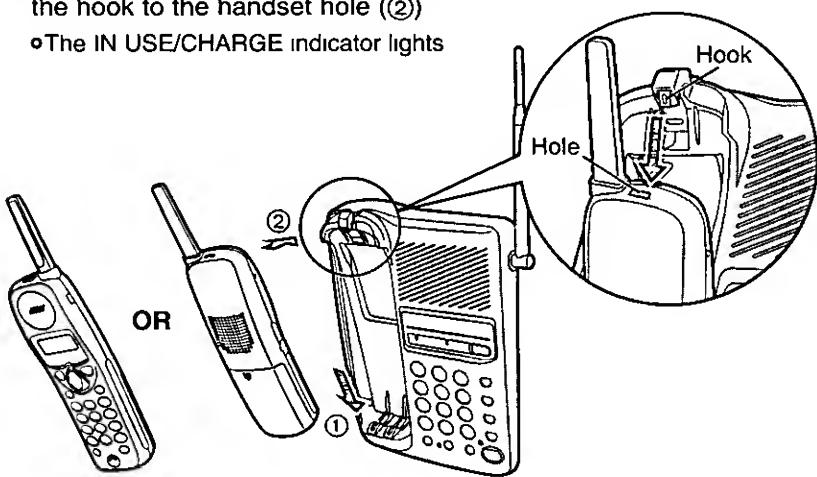
- Raise the antenna
- Fasten the telephone line cord to prevent it from being disconnected



5 To charge the battery:

Fix the charge contacts (①) and insert the hook to the handset hole (②)

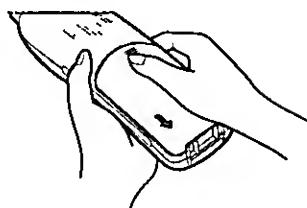
- The IN USE/CHARGE indicator lights



Battery Replacement

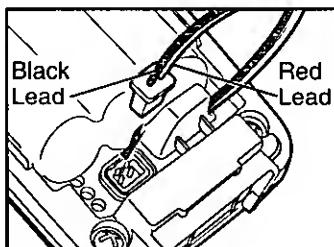
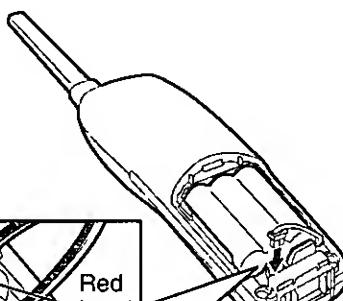
If "Recharge" is displayed and/or " []" flashes after being fully charged, replace the battery with a new Panasonic P-P504 battery To order, call the accessories telephone number on page 2

- 1 Press the notch on the battery cover firmly and slide it as indicated by the arrow



- 2 Remove the old battery Then install the new one

- Insert the battery plug into the connector as shown in the picture



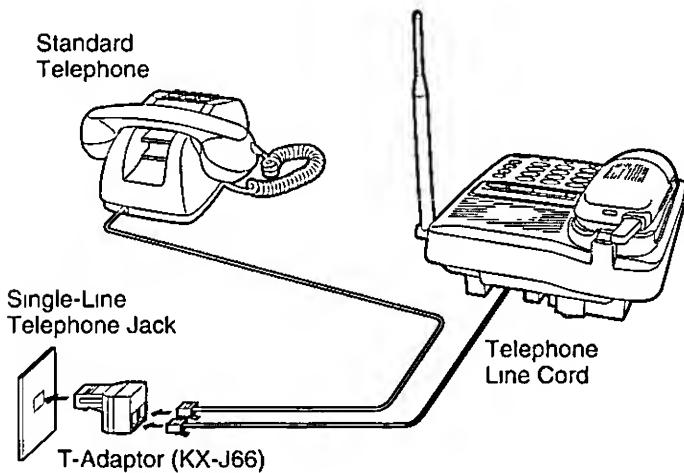
- 3 Close the cover Make sure you charge the new battery for about 15 hours in order to display the battery strength prompt correctly
(p 12)

A nickel cadmium battery that is recyclable powers the product you have purchased At the end of its useful life, under various state and local laws, it is illegal to dispose of this battery into your municipal waste stream Please call 1-800-8-BATTERY for information on how to recycle this battery



Adding Another Phone

This unit will not function during a power failure To connect a standard telephone on the same line, use the Panasonic T-adaptor KX-J66 To order, call the accessories telephone number on page 2



Before Requesting Help

Problem	Cause and Remedy
The unit does not work.	<ul style="list-style-type: none">◦ Check the settings (p. 11–16).◦ Charge the battery fully (p. 12).◦ Clean the charge contacts and charge again (p. 13).◦ Install the battery properly (p. 58).◦ Place the handset on the base unit and unplug the AC adaptor to reset. Plug in, and try again.
"No link to base Place on cradle and try again." is displayed and an alarm tone sounds.	<ul style="list-style-type: none">◦ You are too far from the base unit. Move closer and try again.◦ Place the handset on the base unit and try again.◦ Plug in the AC adaptor.◦ Raise the base unit antenna.
Static, sound cuts in/out, fades. Interference from other electrical units.	<ul style="list-style-type: none">◦ Locate the handset and the base unit away from other electrical appliances (p. 3).◦ Move closer to the base unit.◦ Raise the base unit antenna.◦ Press CH  to select a clearer channel in the talk, speakerphone, or intercom.
The handset and/or the base unit do not ring.	<ul style="list-style-type: none">◦ The ringer volume is set to OFF. Set to HIGH or LOW (p. 19).
The handset display is blank.	<ul style="list-style-type: none">◦ The handset is in the standby mode (p. 13). Press , , CH  or EDIT  to turn the display on.
The handset display is still blank after pressing  ,  , CH  or EDIT  .	<ul style="list-style-type: none">◦ Charge the battery fully (p. 12).



Problem

Cause and Remedy

You cannot program items, such as the dialing mode	<ul style="list-style-type: none">◦ Programming is not possible while the unit is in the talk, speakerphone or intercom mode, when viewing the Caller List/directory list◦ Do not pause for over 60 seconds while programming◦ Move closer to the base unit◦ CH or EDIT may have been pressed when you picked up the handset. Press OFF and try again
Previously programmed information is erased	<ul style="list-style-type: none">◦ If a power failure occurs, programmed information may be erased. Reprogram if necessary
You cannot store a name and phone number in the directory	<ul style="list-style-type: none">◦ You cannot store an item in the directory while the unit is in the talk or intercom mode, or while the answering system is in use◦ Do not pause for over 60 seconds while storing
While programming or searching, the unit starts to ring and stops the program/search	<ul style="list-style-type: none">◦ To answer the call, press or SP-PHONE. Start again from the beginning after hanging up
The unit does not display the caller's name and/or phone number	<ul style="list-style-type: none">◦ You do not subscribe to a Caller ID service◦ Other telephone equipment may be interfering with your phone. Disconnect it and try again◦ Other electrical appliances connected to the same outlet may be interfering with the Caller ID information◦ Telephone line noise may be affecting the Caller ID information

► Before Requesting Help

Problem	Cause and Remedy
The handset display goes to the standby mode while viewing the Caller List.	<ul style="list-style-type: none">Do not pause for over 60 seconds while searching.
When a second call is received during a conversation, the unit does not display the new caller's name and/or phone number.	<ul style="list-style-type: none">The line mode selection is incorrect. See page 15.The caller requested not to send his/her information. See page 30.
LOCATOR/INTERCOM does not function.	<ul style="list-style-type: none">The handset is too far from the base unit.The handset is engaged in an outside call or is viewing the Caller List/directory list. Wait until the IN USE/CHARGE indicator light goes out.
You cannot redial by pressing REDIAL/PAUSE/FUNCTION or REDIAL/PAUSE .	<ul style="list-style-type: none">If the last number dialed was more than 32 digits long, the number will not be redialed correctly.Access numbers entered after pressing TONE will not be included when redialing.
"Recharge" is displayed, "[■]" flashes or the unit beeps intermittently.	<ul style="list-style-type: none">Charge the battery fully (p. 12).
You charged the battery fully, but "Recharge" is still displayed and/or "[■]" continues to flash.	<ul style="list-style-type: none">Clean the charge contacts and charge again (p. 13).Install a new battery (p. 58).
The IN USE/CHARGE indicator light does not go out while charging.	<ul style="list-style-type: none">This is normal.



Problem	Cause and Remedy
You cannot have a conversation using the handset.	When an optional headset is connected (p. 16), you must use the headset to talk with the caller. To have a normal cordless phone conversation, disconnect the headset.
You cannot have a conversation using the headset.	Make sure that an optional headset is connected properly (p. 16). •  may have been pressed. If "SP-phone" is displayed, press  to continue the conversation with the headset.
If you cannot solve your problem	Call our customer call center at 1-800-211-PANA(7262). Panasonic's e-mail address for customer inquiries: consumerproducts@panasonic.com for customers in the USA or Puerto Rico ONLY

Important Safety Instructions

When using this unit, basic safety precautions should always be followed to reduce the risk of fire, electric shock, or personal injury.

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on this unit.
3. Unplug this unit from AC outlets before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this unit near water, for example, near a bathtub, washbowl, kitchen sink, or the like.
5. Place this unit securely on a stable surface. Serious damage and/or injury may result if the unit falls.
6. Do not cover slots and openings on the unit. They are provided for ventilation and protection against overheating. Never place the unit near radiators, or in a place where proper ventilation is not provided.
7. Use only the power source marked on the unit. If you are not sure of the type of power supplied to your home, consult your dealer or local power company.
8. Do not place objects on the power cord. Install the unit where no one can step or trip on the cord.
9. Do not overload wall outlets and extension cords. This can result in the risk of fire or electric shock.
10. Never push any objects through slots in this unit. This may result in the risk of fire or electric shock. Never spill any liquid on the unit.
11. To reduce the risk of electric shock, do not disassemble this unit. Take the unit to an authorized servicenter when service is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the unit is subsequently used.
12. Unplug this unit from the wall outlet and refer servicing to an authorized servicenter when the following conditions occur:
 - A. When the power supply cord or plug is damaged or frayed.
 - B. If liquid has been spilled into the unit.
 - C. If the unit has been exposed to rain or water.
 - D. If the unit does not work normally by following the operating instructions. Adjust only controls covered by the operating instructions. Improper adjustment may require extensive work by an authorized servicenter.
 - E. If the unit has been dropped or physically damaged.
 - F. If the unit exhibits a distinct change in performance.
13. During thunderstorms, avoid using telephones except cordless types. There may be a remote risk of an electric shock from lightning.
14. Do not use this unit to report a gas leak, when in the vicinity of the leak.

SAVE THESE INSTRUCTIONS

CAUTION:

To reduce the risk of fire or injury to persons, read and follow these instructions.

1. Use only the battery(ies) specified.
2. Do not dispose of the battery(ies) in a fire. They may explode. Check with local waste management codes for special disposal instructions.
3. Do not open or mutilate the battery(ies). Released electrolyte is corrosive and may cause burns or injury to the eyes or skin. The electrolyte may be toxic if swallowed.
4. Exercise care in handling batteries in order not to short the battery to conductive materials such as rings, bracelets, and keys. The battery and/or conductor may overheat and cause burns.
5. Charge the battery(ies) provided with or identified for use with this product only in accordance with the instructions and limitations specified in this manual.

WARNING:

TO PREVENT FIRE OR SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR ANY TYPE OF MOISTURE.

- The AC adaptor is used as the main disconnect device, ensure that the AC outlet is located/installed near the unit and is easily accessible.

FCC and Other Information

If requested by the telephone company, inform them as follows

FCC Registration No (found on the bottom of the unit)

Ringer Equivalence 0 1B

The particular telephone line to which the equipment is connected

This unit must not be connected to a coin operated line

If you are on a party line, check with your local telephone company

Ringer Equivalence No (REN):

The REN is useful in determining the quantity of devices you may connect to your telephone line and still have all of those devices ring when your telephone number is called. In most, but not all areas, the sum of the REN's of all devices connected to one line should not exceed five (5.0). To be certain of the number of devices you may connect to your line, as determined by the REN, you should contact your local telephone company to determine the maximum REN for your calling area.

In the event terminal equipment causes harm to the telephone network, the telephone company should notify the customer, if possible, that service may be stopped.

However, where prior notice is impractical, the company may temporarily cease service providing that they

- (a) Promptly notify the customer
- (b) Give the customer an opportunity to correct the problem with their equipment
- (c) Inform the customer of the right to bring a complaint to the Federal Communication Commission pursuant to procedures set out in FCC Rules and Regulations Subpart E of Part 68

The Telephone Company may make changes in its communications facilities, equipment, operations or procedures, where such action is reasonably required in the operation of its business and is not inconsistent with the rules and regulations in FCC Part 68.

If such changes can be reasonably expected to render any customer terminal equipment incompatible with telephone company communications facilities, or require modification or alteration of such terminal equipment, or otherwise materially affect its use or performance, the customer shall be given adequate notice in writing, to allow the customer an opportunity to maintain uninterrupted service.

When programming emergency numbers and/or making test calls to emergency numbers

- 1 Remain on the line and briefly explain to the dispatcher the reason for the call before hanging up
- 2 Perform such activities in the off-peak hours, such as early morning hours or late evenings

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Privacy of communications may not be ensured when using this phone

CAUTION

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this device

Note:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures.

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help

Some cordless telephones operate at frequencies that may cause interference to nearby TVs and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV or VCR. If interference is experienced, move the cordless telephone further away from the TV or VCR. This will often reduce, or eliminate, interference.

- **Environment**—do not place the unit in a room where the temperature is less than 5°C (41°F) or greater than 40°C (104°F). Allow 10 cm (4") clearance around the unit for proper ventilation. Avoid excessive smoke, dust, mechanical vibration, shock, or direct sunlight.
- **Routine care**—wipe the unit with a soft cloth. Do not use benzine, thinner, or any abrasive powder. When you leave the unit unused for a long period of time, unplug the AC adaptor from the outlet.
- **If there is any trouble**—disconnect the unit from the telephone line and connect a known working phone. If the known working phone operates properly, have your unit repaired by one of the authorized Panasonic Factory Service Centers. If the known working phone does not operate properly, consult your telephone company.

For product service

- Call 1-800-211-PANA(7262) for the location of an authorized servicenter
- Panasonic's e-mail address for customer inquiries
consumerproducts@panasonic.com
for customers in the USA or Puerto Rico ONLY

When you ship the product

- Carefully pack your unit, preferably in the original carton
- Attach a letter, detailing the symptom, to the outside of the carton

Symptom

- Send the unit to an authorized servicenter, prepaid and adequately insured
- Do not send your unit to the Panasonic Consumer Electronics Company listed below or to executive or regional sales offices. These locations do not repair consumer products

- This cordless telephone is designed for use in the United States of America. Sale or use of this product in other countries may violate local laws.
- Ce téléphone sans fil est conçu pour être utilisé aux Etats-Unis d'Amérique. La vente ou l'emploi de cet appareil dans certains autres pays peut constituer une infraction à la législation locale.
- Este teléfono sin cordón fue elaborado para uso en los Estados Unidos de América. La venta o el empleo de este producto en ciertos países puede constituir violación de la legislación local.
- このコードレス電話機は、日本国外での使用を目的として設計されており、日本国内での使用は法律違反となります。従って、当社では日本国内においては原則として修理などのサービスは致しかねます。

**Panasonic Consumer Electronics Company,
Division of Matsushita Electric Corporation of America
One Panasonic Way, Secaucus, New Jersey 07094**

**Panasonic Sales Company,
Division of Matsushita Electric of Puerto Rico, Inc.
Ave 65 de Infantería, Km 9 5, San Gabriel Industrial Park
Carolina, Puerto Rico 00985**